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PATENT  
Customer No. 22,852  
Attorney Docket No. 05905.0153-00000

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of:	)	
	)	
Yoshihiro ITOH et al.	)	Group Art Unit: 2876
	)	
Application No. 09/964,754	)	Examiner: E. Labaze
	)	
Filed: September 28, 2001	)	
	)	Confirmation No. 3110
For: SERVICE TICKET ISSUE	)	
SYSTEM AND SERVICE	)	
TICKETING ISSUE SERVICE	)	

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Sir:

**AMENDMENT**

In reply to the Office Action mailed September 23, 2004, the period for response to which having been extended through January 24, 2005 (January 23, 2005 being a Sunday), by a Request for Extension of Time and fee payment filed concurrently herewith, please amend the above-identified application as follows.

**Amendments to the Claims** are included in this paper, beginning on page 2

**Remarks** follow the amendment section of this paper, beginning on page 13.

**Attachments** include an English language translation of Japanese Patent

Publication No. 2000-056721.